Artificial Intelligence Solutions for the Public Sector

Innovative AI solutions to help public sector agencies overcome challenges efficiently while minimizing risk.

Public sector agencies face growing pressure to deliver services efficiently, securely, and within budget. At e360, we reduce risks, ensuring AI projects are delivered with precision and reliability. Our solutions streamline operations, boost efficiency, and enhance constituent services. Partnering with e360 gives you access to AI technologies that drive measurable improvements while maintaining top security and compliance standards.

With nearly two decades of experience supporting California state governments, e360 is uniquely positioned to tackle your agency's challenges. Our senior advisors, who have served as CISOs and CIOs, provide invaluable insights to every project, helping us meet the complex needs of public sector operations.

Following best practices from AWS, GCP, and Azure reference architectures, our methodology ensures a secure, sound AI solution. From strategy to development, we guide your agency through every phase, ensuring success.

AI Agents

Copilot   OpenAI

Gemini   Amazon Q

e360 AI Offerings

Assessment & Strategy

- Automation workshop
- MS Copilot readiness workshop
- Use case identification
- AI MVP & roadmap

Data Engineering

- Data strategy
- Data mesh architecture
- Data fabric with ML
- Data science
- Anomaly detection

AI / ML Solution

- AI Agents/Chatbot
- Productivity
- Smart Healthcare
- Conversation analytics
- Document intelligence
- Forecasting

AI Data Security

- AI data security
- Access review/sensitivity labeling
- Metadata & taxonomy
- AI access control and digital rights management

AI Use Cases for the Public Sector

- Streamline inefficient citizen services and engagement with chatbots and virtual assistants.
- Automate the processing of large volumes of documents and records.
- Improve information retrieval by enhancing search capabilities across databases.
- Simplify complex procurement and contracting processes with automated optimization.
- Boost employee productivity and task management with AI-powered assistants.
- Organize and classify vast amounts of data with automatic content tagging.
- Enhance budget planning and resource allocation using predictive forecasting.
- Optimize day-to-day operations with AI-powered insights.
- Analyze citizen feedback and public sentiment with conversational analytics.
- Proactively maintain public infrastructure with AI-powered maintenance assistants.

Hyperscaler AI Expert Recognition

Google has endorsed and sponsored e360 for their exclusive L-400 AI training and partnership program. AWS has endorsed e360 with their sellers for their AI Go-To-Market partners.
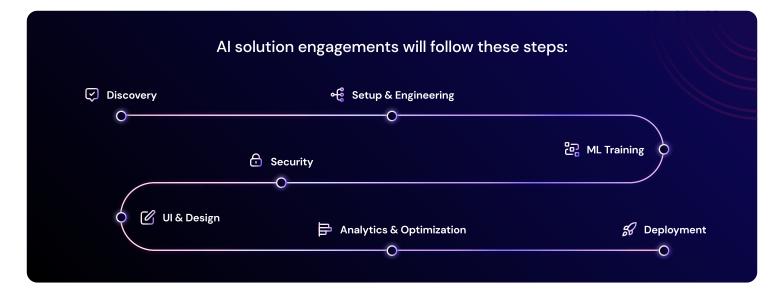
Google Cloud   aws   Azure

Our AI Methodology

We can build AI / ML solutions for clients for any of the use cases previously described. For each offering we follow a standard AI solution methodology illustrated below.

We understand that each client is on their unique AI journey and our methodology allows us to meet client's where they need expert support.

AI solution engagements will follow these steps:

- ☑ Discovery
- ⚙ Setup & Engineering
- 🔒 Security
- ▦ ML Training
- ✎ UI & Design
- ▤ Analytics & Optimization
- 🚀 Deployment

Example AI Engagements

General AI / ML Workshop

Description: Convene stakeholders and facilitate strategic discussions to align on AI / ML initiatives and assess your organizational readiness.

Duration: One week

Outcome: Creation of high-level AI guidance and roadmap tailored to the organization's goals and capabilities.

Microsoft Copilot Workshop

Description: Gather stakeholders to align on Microsoft Copilot goals and explore specific use cases for your organization.

Duration: One week

Outcome: Development of a Copilot MVP (Minimum Viable Product) and a high-level rollout plan tailored to the organization's needs.

AI / ML Solution

Description: Develop and deploy an AI solution tailored to your organization's specific use case, ranging from basic concept exploration to complex, multi-user implementations.

Duration: 5 weeks – 12 months (depending on complexity and scope)

Outcome: A functional AI solution deployed and integrated, scaling from proof of concept to comprehensive implementation addressing organizational AI objectives.

WHY E360?

AI Expertise

Our AI team includes architects, engineers, scrum masters, security, and design specialists. This diversity in expertise allows us to lead our clients strategically through the full AI adoption journey.

Industry Expertise

Over two decades of expertise in public sector operations with California state and local governments. Strong partnerships in public and private education as key industry verticals.

Contracts & Compliance

Preferred provider under CMAS, ETC, SLP, TDDC, and NASPO with streamlined contracts, pricing, and discounts. Expertise includes, but is not limited to CA SAM, NIST, ISO 27002, CIS CSC, and PCI DSS standards.

e360

Ready to transform your business with AI?

📞 1 877.368.4797